

Bureau of Health Care Quality & Compliance

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: NVN2611AGC | (X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 07/25/2008 |
| NAME OF PROVIDER OR SUPPLIER RIVER FLOW MANOR 1 | | STREET ADDRESS, CITY, STATE, ZIP CODE 327 RIVER FLOW DRIVE RENO, NV 89523 | | |
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| Y 000 | Initial Comments This Statement of Deficiencies was generated as a result of an annual State Licensure survey conducted in your facility on 7/25/08. This State Licensure survey was conducted by the authority of NRS 449.150, Powers of the Health Division. The facility is licensed for six Residential Facility for Group beds for elderly and disabled persons, Category II residents. The census at the time of the survey was five. Five resident files were reviewed and five employee files were reviewed. One discharged resident file was reviewed. The following deficiencies were identified: | Y 000 | | |
| Y 070 SS=F | 449.196(1)(f) Qualifications of Caregiver-8 hours training NAC 449.196 1. A caregiver of a residential facility must: (f) Receive annually not less than 8 hours of training related to providing for the needs of the residents of a residential facility. This Regulation is not met as evidenced by: Based on record review on 7/25/08, the facility did not ensure 3 of 5 employees had evidence of at least eight hours of training in the last 12 months. Findings include: The facility files for Employees #3, #4 and #5, who are all caregivers, did not contain evidence of at least eight hours of annual training. Severity: 2 Scope: 3 | Y 070 | | |

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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| Y 072 SS=C | <p>449.196(3) Qualications of Caregiver-Med re-training</p> <p>NAC 449.196</p> <p>3. If a caregiver assists a resident of a residential facility in the administration of any medication, including, without limitation, an over-the-counter medication or dietary supplement, the caregiver must:</p> <p>(a) Receive, in addition to the training required pursuant to NRS 449.037, at least 3 hours of training in the management of medication. The caregiver must receive the training at least every 3 years and provide the residential facility with satisfactory evidence of the content of the training and his attendance at the training; and</p> <p>(b) At least every 3 years, pass an examination relating to the management of medication approved by the Bureau.</p> <p>This Regulation is not met as evidenced by: Based on record review and interview on 7/25/08, the facility did not ensure 3 of 4 caregivers had the required three hours of medication management refresher training every three years.</p> <p>Findings include:</p> <p>Employee #3's medication administration training certificate was dated 1/31/04 and there was no evidence of completion of three hours of refresher training.</p> <p>Employee #4's medication administration training certificate was dated 4/24/04 and there was no evidence of completion of three hours of refresher training.</p> | Y 072 | | |

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| Y 072 | Continued From page 2 Employee #5's medication administration training certificate was dated 7/30/05 and there was no evidence of completion of three hours of refresher training. The administrator reported the employees had attended training, but could not find the certificates. This is a repeat deficiency for the three employees from the 7/12/07 annual survey. Severity: 1 Scope: 3 | Y 072 | | | |
| Y 178 SS=D | 449.209(5) Health and Sanitation-Maintain Int/Ext NAC 449.209 5. The administrator of a residential facility shall ensure that the premises are clean and that the interior, exterior and landscaping of the facility are well maintained. This Regulation is not met as evidenced by: Based on observation and interview on 7/25/08, the facility did not ensure the front of the house and landscaping were well maintained. Findings include: The front yard consisted of landscape rocks, flowers and bushes. There were weeds growing up through the rocks around the bushes and next to the sidewalk and driveway. Some of the weeds were over two feet in height and the flowers and bushes needed watering. | Y 178 | | | |

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| Y 178 | Continued From page 3 An older truck was parked in the driveway. Wood blocks and metal tire ramps were laying on the ground in front of the garage door. The administrator reported her husband used them when he worked on the truck, but he was not currently working on the truck. The neighboring yards were well maintained. Severity: 2 Scope: 1 | Y 178 | | | |
| Y 898 SS=D | 449.2744(1)(b)(4) Medication / MAR NAC 449.2744 1. The administrator of a residential facility that provides assistance to residents in the administration of medication shall maintain: (b) A record of the medication administered to each resident. The record must include: (4) Instructions for administering the medication to the resident that reflect the current order or prescription of the resident's physician. This Regulation is not met as evidenced by: Based on record review on 7/25/08, the facility did not ensure 1 of 5 residents received their medications as prescribed. The facility did not ensure the medication administration records (MARS) reflected the current orders and that medication labels reflected current physician orders. Findings include: | Y 898 | | | |

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| Y 898 | <p>Continued From page 4</p> <p>Resident #3 was admitted on 12/19/07 with a history of diabetes, high blood pressure, atria fibrillation, and a stroke. Review of the resident's MARs, medications and medication orders revealed the following:</p> <p>- Furosemide: The May, June and July 2008 MARs listed Furosemide 40 mg one tablet daily. The medication bottle indicated 40 mg two times a day, one tablet in the AM; and one tablet at noon. A physician's prescription dated 5/29/08 indicated Furosemide (Lasix) one 40 mg tablet in the AM and one 40 mg tablet at noon. The facility failed to provide the medication as directed from the end of May through 7/25/08, for 57 days.</p> <p>- Klor-Con: The May, June and July 2008 MARs showed Klor-Con Bm as given one time daily with food. The medication bottle indicated two tablets of Klor-Con m20 (40 meq) was to be given once daily. A physician's prescription dated 5/29/08 indicated the resident was to receive 40 meq of the Klor-Con daily. The facility failed to provide the medication as directed from the end of May through 7/25/08, 57 days.</p> <p>- Zocor: The May, June and July 2008 MARs showed the resident received one tablet of Zocor 20 mg at bedtime. The medication bottle reflected an order for 40 mg at bedtime and a physician's order dated 5/29/08 showed an increase from 20 mg to 40 mg at bedtime. The facility was giving the right amount of medication, but did not change the June and July MARS to reflect the current order.</p> <p>- Glipizide ER: On 5/29/08, the resident's physician changed her Glipizide ER order from 10 mg a day to 20 mg a day. The June and July</p> | Y 898 | | |

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| Y 898 | Continued From page 5 2008 MARs listed 10 mg of the medication to be taken two times a day before meals and the medication bottle filled on 7/21/08 indicated the same. There was a discrepancy between the physician's prescription (20 mg one time a day) and how the medication bottle and MAR reflected the dosing of the 20 mg, (10 mg two times a day) and the facility did not get clarification from the resident's physician. - Senna-Gen: The resident was prescribed Senna-Gen, one tablet at bedtime on 12/11/06. On 12/27/07, the Senna-Gen was discontinued and Lactulose was prescribed at bedtime. On 1/21/08, the Lactulose was discontinued and Senna-Gen 8.6 mg, three times a day (hold for loose stools) was prescribed. The medication bottle filled on 7/14/08, reflected the old prescription from 2006 (one tablet at bedtime). The facility did not notice the medication label did not reflect the current order. Severity: 2 Scope: 1 | Y 898 | | |
| Y 936 SS=D | 449.2749(1)(e) Resident file NAC 449.2749 1. A separate file must be maintained for each resident of a residential facility and retained for at least 5 years after he permanently leaves the facility. The file must be kept locked in a place that is resistant to fire and is protected against unauthorized use. The file must contain all records, letters, assessments, medical information and any other information related to the resident, including without limitation: (e) Evidence of compliance with the provisions of chapter 441A of NRS and the regulations adopted pursuant thereto. | Y 936 | | |

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| Y 936 | Continued From page 6 This Regulation is not met as evidenced by: Based on record review on 7/25/08, the facility did not ensure 5 of 5 resident files were kept in a locked place that was resistant to fire and that 1 of 4 resident met the requirements for annual tuberculosis (TB) testing. Findings include: Employee #2, the owner, provided resident files for review. The files were being stored in a wood box with no lid and were stored under a desk in the living room/office. Resident #3 was re-admitted to the facility on 12/19/07 with evidence of prior negative TB testing. The resident's file contained an annual negative one-step TB test dated 5/28-31/07. The resident's annual TB was not initiated until 6/25/08, more than a year later. The resident requires an additional one-step TB test to be combined with the one-step completed on 6/27/08 to meet the two-step requirement. Severity: 2 Scope: 1 | Y 936 | | |
| YA870 SS=C | 449.2742(1)(a-c) Medication Administration NAC 449.2742 1. The administrator of a residential facility that provides assistance to residents in the administration of medications shall: (a) Ensure that a physician, pharmacist or registered nurse who does not have a financial interest in the facility: (1) Reviews for accuracy and appropriateness, at least once every 6 months | YA870 | | |

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| YA870 | <p>Continued From page 7</p> <p>the regimen of drugs taken by each resident of the facility, including, without limitation, any over-the-counter medications and dietary supplements taken by a resident; and</p> <p>(2) Provides a written report of that review to the administrator of the facility;</p> <p>(b) Include a copy of each report submitted to the administrator pursuant to paragraph (a) in the file maintained pursuant to NAC 449.2749 for the resident who is the subject of the report; and</p> <p>(c) Make and maintain a report of any actions of any actions that are taken by the caregivers employed by the facility in response to a report submitted pursuant to paragraph (a).</p> <p>This Regulation is not met as evidenced by: Based on record reviews on 7/25/08, the facility did not ensure 4 of 4 residents in the facility for longer than six months had medications reviews completed at least every six months.</p> <p>Findings include:</p> <p>Resident #2 admitted on 3/6/06. Medication reviews were completed May 2007 and July 2008.</p> <p>Resident #3 admitted on 12/19/07. Medication reviews were completed June 2007 and July 2008.</p> <p>Resident #4 admitted on 11/1/03. Medication review completed July 2008 and no prior reviews were seen in the file.</p> | YA870 | | | |

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| YA870 | Continued From page 8 Resident #5 admitted on 6/9/04. Medication reviews completed May 2007 and July 2008. Severity: 1 Scope: 3 | YA870 | | |
| YA908 SS=C | 449.2746(2)(a-f)PRN Medication Record NAC 449.2746 2. A caregiver who administers medication to a resident as needed shall record the following information concerning the administration of the medication: (a) The reason for the administration; (b) The date and time of the administration; (c) The dose administered; (d) The results of the administration of the medication; (e) The initials of the caregiver; and (f) Instructions for administering the medication to the resident that reflect each current order or prescription of the resident's physician. This Regulation is not met as evidenced by: Based on record review on 7/25/08, the facility did not ensure "As Needed" medications were being appropriately documented in the medication administration record (MAR) for 1 of 1 residents who had a change in their "As Needed" medications. Findings include: Resident #4 was prescribed Ambien 5 mg every | YA908 | | |

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| YA908 | Continued From page 9 night at bedtime on 6/14/06. The resident's MARs back to February of 2008 showed she had been receiving the medication as prescribed. On 7/2/08, the resident's physician changed the prescription to "as needed" (PRN) for sleep and the July 2008 MAR and the medication bottle reflected the change in the order. The July 2008 MAR showed the resident continued receiving the Ambien nightly, but caregivers were not writing the required PRN documentation. Severity: 1 Scope: 3 | YA908 | | | |

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